



## MEEZA Services

### Data Centre Services

- Colocation
- Data Suite
- Remote Hands Services
- Workplace Recovery

### SOC & NOC Services

- NOC Services
- Managed Security Services
- Managed SIEM as a Services
- Vulnerability Scanning & Reporting
- Log Management
- Security Compliance Monitoring

### Managed IT Services

- Managed Network
- Managed Computing
- Managed Hardware
- Managed OS
- Managed Application
- Managed Storage
- Managed Backup

### Cloud Services

- Private Cloud
- Email & Document Management
- Email Security Gateway
- Payroll
- Time Attendance

### Solution Services

- Business Continuity/Disaster Recovery
- Information Security
- Workplace Services
- Service Desk as a Service
- Enterprise Applications
- Dedicated Infrastructure
- Smart Services

## Backup as a Service

Backup-as-a-Service (BaaS) solution provided by MEEZA through its highly secure M-VAULT Data Centre facilities is designed to provide flexibility and elasticity while being cost-effective.

End users will have the confidence that all their critical business data are backed up, verified and is easily available for restoration at any time.

MEEZA offers best of breed Backup-as-a-Service that provides outstanding protection for both virtual and physical environments.

The service is anchored on leading technologies including, but not limited to source and target-based de-duplication as well as agentless backup and instant restore for ESX guests.

### KEY FEATURES

#### Reliable Highly Secure Offsite Storage

- MEEZA's M-VAULT Data Centres are interconnected and classified as Tier III and guarantee a 99.98% uptime

#### Highly Elastic Resources

- The spare capacity of MEEZA's resources ensure that clients can roll out and implement additional applications or address additional resource requirements in no time to meet customer requirements

#### Secure Data

- Data security is paramount in today's business climate
- Sensitive data is targeted by identity thieves and can be susceptible to vandalism as well
- The need for secure data has been punctuated by several high profile cases in the news
- On top of having encrypted data MEEZA's environment is also being monitored by industry certified IT security experts 24x7

## WHY MEEZA

### Value Add

- Data Resides in Qatar/GCC
- Client Focus on Core Business
- OPEX Model
- High ROI
- Stringent SLA
- Scalable
- Skilled Professional Certified Resources
- Carrier and Technology Agnostic
- Private and Public Cloud Provider
- State of art Datacentres
- C3 availability with 24x7 call centre

### Certifications

- ISO 9001:2008
- ISO 14001:2004
- ISO 20000-1:2011
- ISO 27001:2013
- OHSAS 18001:2007
- Datacentre LEED Gold and Platinum

## MEEZA HIGHLIGHTS

- Established in 2008
- Provision world-class End-to-end Managed IT Services and Solutions
- Certified LEED Platinum and Gold State-of-the-art Data Centres
- Three Tier III certified Data Centres offering uptime of 99.98 %
- 1st Company to achieve 4 Star SDI (Service Desk Institute)
- 1st Centralised Command & Control Centre in Qatar
- 1st Commercial Security Operations Centre in Qatar
- Systems integrator in the area of Smart Cities and Internet of Things

## Data Encryption

- During transmission and storage ensures privacy for sensitive data. There is no need for secure lockup of physical tapes

## Data Compression and Data De-duplication

- This technology drastically reduces the footprint of data on storage devices. The end result is faster time in terms of data storage, migration and recovery

## Remote Backup

- With MEEZA's data centre M-VAULT 2 located some 30 kilometres from Doha, an option is available for customers who intend to have a remote backup solution

## KEY BENEFITS

### Simplified Automated Backup Process

- Automatically stores data on a routine, scheduled basis, creating comprehensive data images
- The service takes away the complexities of managing data backup and recovery from client shoulders
- It allows client to focus more on managing core business

### Fast Backup and Recovery Speed

- With the latest data de-duplication and compression technologies, this solution allows faster recovery speeds in the event of data loss

### Reduced Capital and Operational Expenditure

- In-house storage systems comprise a significant cost for capital investment in hardware, storage space for servers and tapes, overhead for maintenance equipment and personnel, and operating expenses for each time a new image is written to tape
- Operating expense reduction is achieved mainly by offloading the complexities associated with backups in terms of managing the backup solution from an application standpoint

### Increased Reliability

- With MEEZA's highly secure and resilient infrastructure, clients are assured of a high level of service reliability



YOUR IT ADVANTAGE



AGILITY | QUALITY | VALUE